

Oakwood Plant Ltd Terms and Conditions and Site Rules

Last updated: October 2026

1. About us and these terms

These terms apply to all skip hire, waste collection and waste tipping services provided by Oakwood Plant Ltd. By placing an order, tipping at our site or signing a weighbridge ticket, you accept them.

Oakwood Plant Ltd, Oakwood House, 28 Nobel Road, Edmonton, London N18 3BH. Company registration 01293096. VAT registration 292140376. Environmental permit 80316. Telephone 020 8803 2222. Website www.oakwood.tv

Definitions

- **We, us, our** means Oakwood Plant Ltd.
- **You, the customer** means the person or business ordering the service, tipping at our site, or signing the ticket.
- **Container** means any skip, roll on roll off (RoRo) container or other receptacle we supply.
- **Site** means our waste transfer station at Nobel Road, Edmonton.
- **Ticket** means the weighbridge ticket or waste transfer note issued for a load.
- **Hire period** means the time a container is on hire, starting on the day of delivery.

These terms override any terms you send us, unless we agree otherwise in writing.

2. Orders, prices and payment

1. Prices are as quoted at the time of order and exclude VAT unless stated.
2. Tipping charges at the site are based on the weight shown on our weighbridge ticket. Our weighbridge reading is final unless shown to be faulty.
3. We may charge extra for undeclared or restricted items, overweight or overfilled containers, contaminated loads, hire beyond the agreed period, wasted journeys, waiting time, and any fines or charges caused by you.
4. Account customers must pay within the terms agreed in writing, otherwise within 30 days of invoice. All other customers pay at the time of order or before tipping.
5. We may charge interest and compensation on late payments under the Late Payment of Commercial Debts (Interest) Act 1998, and recover our reasonable costs of collecting unpaid sums.
6. We may suspend services, refuse tipping or collect containers early if an account is overdue.
7. Any query about an invoice must be raised within 14 days of the invoice date.

3. Waste acceptance and your duty of care

1. You must describe your waste accurately, including its EWC code where known, and confirm it matches the description on the ticket or transfer note.
2. You must meet your Duty of Care under section 34 of the Environmental Protection Act 1990, and apply the waste hierarchy as required by Regulation 12 of the Waste (England and Wales) Regulations 2011.
3. The following must be declared before delivery or collection and may be charged extra: batteries, WEEE (electrical items), mattresses, carpets, gas bottles, plasterboard, tyres, liquids, oils, paint, fridges and freezers, and any hazardous waste.
4. We do not accept asbestos, clinical waste, chemicals, explosives, ammunition, flares, or any other waste our permit does not allow, unless agreed in writing beforehand under a separate arrangement.

5. We may inspect any load and may reject it, reclassify it, or charge for it at the correct rate. If a load is rejected, you must remove it at your cost or pay our costs of removing and disposing of it properly.
6. Ownership of the waste passes to us once it is accepted and tipped at the site. Until then, it remains yours.
7. You are responsible for any costs, fines or losses we suffer because your waste was wrongly described or contained undeclared items.

4. Skip and container hire

1. Standard hire is 14 days from delivery. After that we may charge for each extra day or week, or collect the container.
2. Containers remain our property at all times. You must not move, lend or hire them to anyone else.
3. Delivery and collection times are estimates. We are not liable for delays caused by traffic, weather, access problems or events outside our control.
4. You must make sure there is safe, clear access for our vehicle. If we cannot deliver or collect because of access, parked vehicles or other obstructions, we may charge a wasted journey.
5. **Private land.** If you ask us to place a container on private land (such as a driveway, forecourt or garden), this is entirely at your risk. We are not responsible for damage to kerbs, pavements, paving, driveways, drains, lawns or underground services.
6. **Public highway.** If a container is placed on the road or pavement, you are responsible for making sure a valid skip licence is in place, for any parking bay suspension, and for lighting, cones and covering as the licence and the law require. Where we arrange the licence, you must still keep lighting and cones in place and working.
7. You must not overfill containers above the top edge, or load them beyond the safe weight we advise. We may refuse to collect an unsafe container until it is made safe, and may charge for the extra visit.
8. You must not light fires in, or put hot ash in, any container.
9. You are responsible for the container and its contents while it is on hire, including loss, theft or damage, and any waste added by others.

5. Liability, cancellation and general

1. Nothing in these terms limits our liability for death or personal injury caused by our negligence, for fraud, or for anything else that cannot legally be limited.
2. Subject to that, we are not liable for any indirect or consequential loss, or for loss of profit, business or contracts.
3. Our total liability for any claim is limited to the price paid for the service the claim relates to.
4. You must report any damage you believe we caused within 48 hours, with photos where possible, so we can look into it.
5. You agree to cover us for any claims, fines or costs arising from your breach of these terms, including wrongly described waste or failure to hold a valid skip licence.
6. **Cancellation.** You can cancel a delivery free of charge up to 5pm the working day before. Later cancellations, or a wasted journey on the day, may be charged.
7. **Consumers.** If you are a consumer, nothing in these terms affects your legal rights under the Consumer Rights Act 2015. Where you book off premises or at a distance, you may have a 14 day right to cancel, but if you ask us to start the service within that period you may have to pay for what has been provided.
8. We are not liable for failure or delay caused by events outside our reasonable control.
9. We may update these terms from time to time. The version in force when you place your order applies.

10. These terms are governed by the law of England and Wales, and the courts of England and Wales have jurisdiction.

6. Site Rules (Nobel Road transfer station)

Everyone entering the site must follow these rules and any instructions from site staff. We may refuse entry or remove anyone who does not.

1. Report to the weighbridge on arrival and declare your load before tipping.
2. Keep to the 5 mph speed limit and follow all signs and marshals.
3. Wear hi-vis at all times outside your vehicle. Safety boots are required in tipping areas.
4. Stay in or next to your vehicle unless told otherwise. Keep clear of moving plant and machinery.
5. Tip only where directed by site staff.
6. Sheets and nets must stay on until you are told to remove them, and must be refitted before leaving.
7. No children or animals out of vehicles. No smoking or vaping anywhere on site.
8. No scavenging or removing items from the site.
9. Report any accident, near miss, spill or damage to site staff straight away.
10. CCTV operates across the site.

Opening hours, prices and accepted waste types are available from the weighbridge office or by calling 020 8803 2222.